



08/11/2025

Prior Authorizations Extended Due to 2025 Texas Flooding

Health and Human Services Commission (HHSC) is issuing this guidance to Medicaid and CHIP managed care organizations (MCOs) to help ensure continuity of care during the 2025 Texas flooding response.

HHSC is directing Dell Children's Health Plan to immediately extend existing prior authorizations (PAs) that require recertification by 90 days and are set to expire between July 2, 2025, through Sept. 29, 2025. This will apply statewide and only at the request of members impacted by the 2025 Texas flooding.

This extension does not apply to current authorizations for one-time services, pharmacy PAs or nursing facility services.

This extension applies to all state plan services requiring recertification, including acute care and long-term services and supports such as personal assistance services, personal care services, Community First Choice, private duty nursing, physical, occupational and speech therapies and day activity and health services.

You and your providers must include in the PA extension request that the need for the extension is a result of the 2025 Texas flooding.

The services delivered may still be subject to retrospective review for medical necessity.

Exceptions will be reviewed on a provider or recipient-specific basis and need.

If you have any questions, please call Member Services at **1-855-921-6284 (TTY 7-1-1)**.