

09/02/2025

EVV Standalone Alternative Device Policy

Now Available Effective Sept. 1, 2025

Background:

Texas Health and Human Services Commission (HHSC) posted new and revised policies for alternative device reduction and usage reviews on the [EVV webpage](#). The policies are outlined in the [EVV Alternative Device Limitation Policies \(PDF\)](#). HHSC will add the policies to the EVV Policy Handbook in an upcoming handbook revision.

Key details:

The attached PDF lists the policies that are effective on Sept. 1. The policies are applicable to the following listed below:

- Program providers and program providers approved as Proprietary System Operators (PSOs)
- Financial management service agencies (FMSAs) and FMSAs approved as a PSO
- CDS employers

Action:

By Sept. 1, Managed Care Organizations (MCOs) must:

1. Update their policies to reflect the revised policies effective Sept. 1.
2. Update supporting materials and systems to reflect the revised policies effective Sept. 1.
3. Inform program providers, FMSAs and CDS employers of the revised EVV policies and /or the revised MCO policies.

Resources:

[EVV Alternative Device Limitation Policies \(PDF\)](#)

Contact:

For more information, contact Dell Children's Health Plan Provider Relations at **1-844-781-2343 (TTY 7-1-1)** or shproviderservices@seton.org.