



Therapy Waitlist Notice

Please be advised that effective December 1, 2025, Dell Children's Health Plan will require all Occupational, Physical, and Speech Therapy providers to submit a monthly therapy waitlist for any Dell Children's Health Plan members. This waitlist must include detailed information for each member awaiting care. A specified template for this report is available on our website at <https://bit.ly/TherapyWaitlistTemplate> or can be obtained by emailing Dell Children's Health Plan Provider Services at shpproviderservices@seton.org.

Providers should submit the updated waitlist report, including any additions or removals of members monthly, by the 5th of each month, to Dell Children's Health Plan Provider Services at shpproviderservices@seton.org. This information will be used to assist in accurate reporting to Texas Health and Human Services.

For any questions or additional information please contact your dedicated Provider Relations Liaison or email Dell Children's Health Plan Provider Services at shpproviderservices@seton.org.