



Ascension

What to expect with the updated credentialing process

Ascension is standardizing credentialing to create a clearer, more consistent experience for clinicians. These updates are intended to reduce duplicate steps, improve visibility and help providers move through credentialing more efficiently. This work represents an important first phase in easing the credentialing experience across markets. We will continue to evaluate and make the necessary adjustments as needed.

A digital, pre-populated re-credentialing experience

Re-credentialing applications will now be sent electronically and pre-populated with your existing information:

- Review, update and attest online
- Make changes directly in the application
- Available even if you have not used online applications before

One application request form for multiple needs

To request participation in the Dell Children's Health Plan, Seton Health Alliance ACO, Seton Health Plan (SmartHealth), or the Seton Physician Hospital Network, your first step is to complete a single Application Request Form (ARF).

- One form supports both network enrollment and hospital privileging
- Information submitted on the ARF is used to complete your credentialing application, reducing repetitive data entry

For Medicaid plans: Verisys verification

The State of Texas requires all Medicaid plans to use Verisys for primary source verification.

- Applies only if you are seeking Medicaid participation, including Dell Children's Health Plan
- Completion of the Ascension MD application will automatically launch the Verisys primary source verification process; you should not need to complete additional forms for this step
- You may receive communication from Verisys in addition to updates from the Ascension verification team

Navigator support

As part of the updated process, you will be introduced to a credentialing navigator who is available to support you. The navigator can:

- Guide you through key steps
- Provide support if additional information is needed
- Help keep your application moving forward

This support is offered for your convenience and is intended to make the process clearer, more efficient and more responsive to your needs.

What this means for you

These updates are designed to reduce administrative burden and create a smoother, more consistent process from start to finish, even as we continue to refine and improve the model. The goal is to help you complete onboarding efficiently so you can begin caring for patients sooner and with fewer delays.

Need help?

For support or additional information, contact Stacey Uffelman at suffelman@ascension.org