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A simpler, more streamlined credentialing experience

Before a doctor or clinician can begin seeing patients, their qualifications must be verified through credentialing to ensure safe, high-quality care. Ascension Credentials Verification Services (ACVS) is simplifying this work through a centralized model that reduces duplicate steps and helps clinicians begin caring for patients sooner.

Texas is the next ministry market to move into this model. Here's what will look different for you.

Re-credentialing goes digital

Re-credentialing applications will now be sent electronically and pre-populated with your existing information.

- Review, update and attest online
- Make changes directly in the form
- Applies even if you have not used an online application before

One form, one process

If you are joining the Seton Physician Hospital Network, Seton Health Plan (Smarthealth), Dell Children's Health Plan or the Seton Health Alliance ACO, you will complete [one application request form \(ARF\)](#) before receiving your online credentialing application.

- One ARF supports both network enrollment and hospital privileging
- Less repetitive paperwork and a more predictable process

For Medicaid plans: Verisys verification

State rules require Texas Medicaid health plans to use Verisys for primary source verification.

- Applies only to applicants seeking Medicaid participation, including Dell Children's Health Plan
- You may receive communication from both Verisys and the Ascension verification team
- The Ascension MD application is still required to complete credentialing

Why this change

A more consistent credentialing process means fewer delays, clearer expectations and a smoother path to practice. These changes allow clinicians to focus their time and expertise where it matters most—caring for patients and supporting the communities they serve.

Questions

For support or additional information, please contact your Provider Relations Liaison directly, email shpproviderservices@seton.org or call us at **1-512-324-3125 option 4**.