

DCHP UM METRICS CY 2025 (aggregate for all items and services)	RESULTS
The percentage of standard prior authorization requests that were approved.	91%
The percentage of standard prior authorization requests that were denied.	9%
Percentage of standard prior authorization requests that were Approved after Appeal	26%
Percentage for standard prior authorization requests which the timeframe for review was extended, and the request was approved	0%
The percentage of expedited prior authorization requests that were approved.	93%
The percentage of expedited prior authorization requests that were denied.	7%
The Average time that elapsed between the submission of request and determination by the DCHP, standard prior authorization requests	1 day
The Median time that elapsed between the submission of request and determination by the DCHP, standard prior authorization requests	0.2 day
The Average time that elapsed between the submission of request and determination by the DCHP, expedited prior authorization requests	1 day
The Median time that elapsed between the submission of request and determination by the DCHP, expedited prior authorization requests	0.2 day