

7/16/2026

New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Transition Release

Background:

Effective Aug. 24, the Texas Medicaid & Healthcare Partnership (TMHP) will add new applications to the TMHP IAMOnline platform. These changes will continue the transition to TMHP IAMOnline as the entry point for accessing applications on the TMHP web page.

Key details:

TMHP IAMOnline account activation

Texas Medicaid providers will set up their TMHP IAMOnline account to manage services, access resources and perform essential TMHP-related tasks.

To activate their account, providers must:

- Follow the instructions provided in the TMHP IAMOnline emails to be sent on July 7 and Aug. 18.
- Log in to TMHP IAMOnline, set their password and register for multi-factor authentication (MFA) within seven days of receiving the activation email.

After providers have set up their account, they can access their TMHP IAMOnline My Apps dashboard for applications that have transitioned to TMHP IAMOnline.

Additional details can be found in TMHP's article "[New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Transition Release 4](#)", on the [TMHP Texas Medicaid webpage](#).

Portal applications being transitioned in release 4

The following online portal applications will be transitioned to TMHP IAMOnline on Aug. 24:

- Long-term care online portal (LTCOP)

- Long-term care (LTC) dashboard
- Electronic visit verification (EVV) portal
- Care forms

Important: Providers that already have Texas Health and Human Services Commission (HHSC) IAMOnline access for the State of Texas Electronic Provider System (STEPS) must still activate their TMHP IAMOnline account to access their TMHP applications.

Login required every 90 days

Effective Aug. 24, providers must change their password every 90 days and use each application at least once every 90 days to stay active in their TMHP IAMOnline account and My Account. Any applications or TMHP IAMOnline accounts with 90 days of inactivity will be deactivated.

Additional information:

For a list of affected portal applications, reference TMHPs article, [New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Release 1 Transition](#).

If you have questions, need assistance or need further clarification, please contact Dell Children's Health Plan by emailing us at shpproviderservices@seton.org or calling us at **1-512-324-3125, option 4 (TTY 7-1-1)**.