



6/19/2026

New TMHP IAMOnline Platform Transition Effective June 12, 2026

Background:

The Texas Medicaid & Healthcare Partnership (TMHP) transitioned to the TMHP IAMOnline platform on June 12 as the new entry point for accessing applications on tmhp.com.

Providers should check their email inbox for the TMHP IAMOnline activation email that was sent on June 8, and follow the instructions that was provided in the email.

Key details:

If you did receive your TMHP IAMOnline activation email:

- You must follow the instructions in the email to activate your TMHP IAMOnline account by June 12.
- To learn more about activating your TMHP IAMOnline account, refer to "[New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Release 1 Transition.](#)"

If you did not receive your activation email:

- Your organization's email security setting may have blocked the activation email domain. To resolve this issue, your organization's information technology (IT) security staff must immediately add noreply@okta.com and Do_Not_Reply_TMHP_IAMOnline@tmhp.partner.hhs.texas.gov to their whitelist.
- Check your Spam/Junk folders and email filters for the TMHP IAMOnline account activation email, which may have mistakenly been caught by these filters.

Important: If you did not act on June 11, you lost access to TMHP applications beginning June 12. Refer to the article titled "[New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Release 1 Transition](#)" for a list of affected portal applications.

For more information about TMHP IAMOnline activation, refer to the article titled "[New IAMOnline Activation Email Sent June 8, 2026](#)" that was posted on June 8, 2026.

If you have questions, need assistance or need further clarification, please contact Dell Children's Health Plan by emailing us at shpproviderservices@seton.org or calling us at **1-512-324-3125, option 4 (TTY 7-1-1)**.