

08/20/2026

TMHP IAMOnline Activation Email Sent on Aug. 18, 2026

Background:

The Texas Medicaid & Healthcare Partnership (TMHP) IAMOnline platform is the new entry point for accessing applications on the TMHP webpage. Texas Medicaid providers will set up their TMHP IAMOnline account to manage services, access resources, and perform essential TMHP-related tasks.

Key Details:

Providers should check their email inbox for the TMHP IAMOnline activation email sent the evening of Aug. 18 and follow the instructions that are provided in the email.

Click the **Activate Account** button in the email to begin the activation process.

For more information, refer to TMHPs article "[TMHP IAMOnline Activation Email Sent August 18, 2026](#)" posted on Aug. 18.

Action:

MCOs/DMOs must share the information in this notice to their providers.

Additional Information:

For more information about the TMHP IAMOnline activation, reference TMHPs article, "[New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Transition Release 4](#)".

Contact:

For more information or support for providers that have completed the troubleshooting steps but still have not received the activation email should call the TMHP Electronic Data Interchange (EDI) Help Desk at 888-863-3638.

Type: Action Required; Informational

To: CHIP; DMO; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: Other